

A revolutionary platform for rapid implementation of a configurable, easy-to-use, and resultsoriented Compliance Management System.



## Corporate Social Responsibility and Risk Management

The Corporate Social Responsibility (CSR) Initiative at Harvard University's Kennedy School of Government defines CSR as encompassing "not only what companies do with their profits, but also how they make them."<sup>1</sup> CSR goes beyond compliance to address how companies manage their impacts on society and the environment.

For the global company, CSR empowers risk management by providing insight into what the risks are and identifying effective ways to respond to those risks. According to the CSR Initiative, "Companies that operate in the new global environment need to devise systematic means for dealing with the challenges it poses." <sup>1</sup>

Forrester reports that the solution lies in using technology to enhance communication and risk management across business operations and relationships.<sup>2</sup>

<sup>†</sup> www.ksg.harvard.edu/mrcbg/CSRI/publications/workingpaper\_10\_kytle\_ruggie. pdf

<sup>2</sup> www.forrester.com/imagesV2/uplmisc/Trends2007-GovernanceRiskAndCompliance.pdf

"We reduced our compliance management workload by about 50 percent going from a manual process to an automated system."

> Director of Sourcing, National Department Store Chain

## **Oviya Systems is Unique**

Oviya Systems is committed to helping as many companies as possible transform themselves and their business partners into socially conscious and socially responsible members of the world community. As part of this commitment, Oviya Systems recognized that it was critical that any system would need to be easily used, quickly implementable, and affordable while being configurable and expandable to meet both current and future company requirements. These were the goals we set, and **TransparentCMS™** is the result. You will find no other compliance management software that takes better advantage of technology to provide collaboration, transparency, efficiency, and easy access to information for reporting and decision-making. And you will find no other compliance management software to meet your requirements today and in the future.

## **TransparentCMS**

... enables companies to transform themselves and their partners using an efficient and easy-to-use process that achieves sustainable compliance through value chain collaboration and transparency.

## **Collaboration & Transparency**

- Companies set the standard for Corporate Social Responsibility (CSR) and compliance.
- CSR compliance partners collaborate to identify compliance issues and take corrective actions.
- Sourcing managers review and approve compliant suppliers based upon verifiable documentation.
- Management defines key indicators to measure compliance performance and risk assessment
- Compliance audit firms are able to store and retrieve factory compliance information and effectively conduct compliance audits on behalf of their companies.
- Collaborative partners become committed to and accountable for their actions.

## TransparentCMS delivers efficiency and results

#### **Companies:**

- Review and approve partner profiles.
- Initiate and manage supplier self assessments.
- Recommend corrective actions based on self assessment results.
- Initiate audit requests to verify compliance at factory sites.
- Collaborate and communicate with Audit Managers to complete the assessment.
- Track work lists, compliance statuses, and exceptions.
- Assess audit results and make decisions including accepting/rejecting compliance findings and recommending Corrective Action Plans.
- Approve suppliers based upon compliance scores, with high-risk items given the most weight.
- Facilitate actions such as: Cancel Audit, Initiate Ad-Hoc Audits, Audit on Hold, Unregister Factories, Record Incidents, and Configure KPIs.

"Oviya Systems' solution was adopted by users throughout the world without any formal training. And because Oviya Systems rolled out the product in iterations, we were using the system from the beginning, thereby realizing a return on investment right away."

> Director of Sourcing, National Department Store Chain

## Rapid Implementation and Lower Cost

TransparentCMS is delivered both as a stand-alone product and as an on-demand solution via the Software-as-a-Service (SaaS) model, which allows Oviya Systems to deliver service, support and enhancements for continuously reliable performance. The system can also be customized for seamless data exchange with your existing systems.

- Low Cost Start-up
- Easily Expandable Design
- Software-as-a-Service (SaaS)

#### About Oviya Systems

Oviya Systems' mission is to implement collaborative and transparent compliance management, so companies can hold their business partners accountable for ethical and socially conscious human rights, labor, and environmental practices.

Our vision is to eliminate the checkbox approach to CSR compliance and replace it with an ethics-based, self-regulated approach, where suppliers comply because it's the right thing to do.

Visit Oviya Systems at: www.oviyasystems.com

Contact us at: (877) 466-8492 or

contactus@oviyasystems.com

#### Suppliers, Manufacturers, and Agents:

- Review and sign compliance agreements electronically.
- Submit supplier profile, factory profiles and audit request forms.
- Complete self assessment of compliance with company's codes of conduct.
- Collaborate with Compliance and Audit Managers on Corrective Action Plans.
- Receive and respond to Corrective Action Plans to acheive compliance.
- Respond to invoices received against audits.

#### **Compliance Audit Firms:**

- Receive audit requests and assign audits using online scheduling based on the availability of auditors and factories.
- Schedule site inspections at time intervals specified by companies
- Audit Managers and Auditors collaborate, using the system, to verify compliance.
- Auditors record audit observations into the system real time.
- Offline Audit Tool allows auditors to download factory and audit information, work offline, and upload audit results.
- Auditors record documentary evidence, mode of verification, and recommendations against each compliance criteria.
- Auditors record and submit compliance findings and incidents.
- Audit Managers collaborate with Compliance Managers and Auditors using workflow to review findings.
- Track work lists, compliance statuses, and exceptions.
- Facilitate actions such as: Cancel Audit, Audit on Hold, and Configure KPIs.

### TransparentCMS simplifies compliance administration

- Create new compliance processes and define/manage business rules.
- Use templates to define custom compliance rules and content.
- Define multi-tier security at screen level, object level, and data level.
- Assign access privileges by roles, user groups, and locations.
- Grant secure, web-based access to each supply chain partner.
- Personalize the system interface for each user group.
- Create custom forms and agreement pages.
- Create user-defined templates for future use.
- Define rules for requiring self assessments and audits, and eliminate duplicate audits.
- Customize compliance agreement templates and self-assessment questionnaires.
- Assign risk factors to individual compliance items.
- Customize vendor registration and factory profile forms.
- Monitor and manage communications between workflow partners through emails, alerts, and announcements.

# TransparentCMS provides powerful business analytics and reporting

- View real-time executive dashboard.
- Measure performance by defining and monitoring KPIs.
- Perform multi-dimensional data analysis and reporting without IT involvement.
- Generate reports in graphical views.
- Perform "What-If Analysis" by changing risk factors.
- Export data and reports to Excel and PDF directly from system pages.
- Perform "Drag and Drop" data analysis.
- Design new reports and customize existing reports with available fields.
- Drill down or view data at the macro level.

#### Contact Oviya Systems today to learn more about TransparentCMS.